CYBER SECURITY OPERATIONS ENGINEER | GENEVA | FULL-TIME | AVAILABLE INSTANTLY

About us:

ZENDATA is a leading player in the cybersecurity industry, offering services such as complete, fully-managed cyber protection, vulnerability assessment, pen testing, and red teaming. With locations in Geneva, Dubai, and Bahrain, ZENDATA provides services to clients globally and collaborates with law enforcement authorities and threat intelligence companies. As an official cybersecurity expert of the Swiss federal government, ZENDATA's expertise is recognized by institutions, businesses, and the media.

Role Description:

This is a full-time on-site role as a Cyber Security Engineer in our ZEN360 Security Operations Center (SOC) Team located in Geneva. As a vital member of our operational team, you will play a key role in supporting our customers from their integration to the conclusion of their journey with us.

Primary Responsibilities:

- Accompany customers on their cybersecurity journey, from onboarding to maintenance.
- Advise on optimal security configurations and new technologies.
- Ensure regular, proactive follow-up, adapted to the specific needs of each client.
- Manage several projects simultaneously, maintaining a high quality of service under pressure.
- Advise clients on the best security configurations, provide personalized follow-up, and build trusting relationships, guaranteeing their satisfaction and security.
- Provision of support to clients in events of technical issues associated with the deployment of security tools.

Skills and Qualifications:

- Excellent communication skills in French and English (IELTS, TOEIC level B2+).
- Good interpersonal skills and ability to establish solid human relationships.
- Adaptability and effective stress management in a dynamic environment.
- Expertise in cybersecurity technologies: EDR, ESG, SIEM, Cloud, and Firewall.
- Expertise in cloud IT environments, including Azure, VMs, etc.
- Solid understanding of network and security infrastructures.
- Programming skills: Python, Bash, and PowerShell.

Benefits:

- Dynamic and innovative work environment.
- Opportunities for professional development and continuous training.
- Competitive salary package with comprehensive social benefits. We also place a strong emphasis on a candidate's willingness to learn, adapt, and take on new challenges. The position may require work on non-regular working hours shifts and on-call schedules.

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ZENDATA CYBER SECURITY